

Primagaz GmbH

"The resources provided by OPTITOOL, even outside normal business hours, were optimal. The introduction was trouble-free. The result is a significant reduction in workload and savings."

Patrick Silberberger, Authorized Officer PRIMAGAZ Austria



Why did you choose OPTITOOL?

As market leader in the trip optimisation in the energy sector (liquid gas, pellets, mineral oil, lubricants), OPTITOOL has created a groundbreaking industry solution for the liquid gas sector: OPTITOOL LPG/4.

Primagaz supplies about 12,000 tank gas customers in Austria, from single-family homes, terraced housing estates and residential complexes to the supply of industrial and commercial buildings. "The primary aim of the introduction of OPTITOOL LPG was to reduce the costs of distribution logistics and the dispatching effort," says Patrick Silberberger. Furthermore, the new system should be easily integrated into the existing IT landscape and the service provider should have an excellent customer service.

How was the introduction of OPTITOOL?

Patrick Silberberger was enthusiastic about the "very unproblematic introduction of OPTITOOL LPG" and the "easy implementation". The dispatcher is supported by the use of the digital map, the display of company- and industry-specific features in a tree view as well as an evaluation mask. The automatic optimization, which proposes cost-optimized trips taking into account all necessary restrictions, assists the dispatcher to make the right decision for the planning period.

Our result:

On-time delivery was kept.
16% of the fleet was saved.

Primagaz

Overview

Subsidiary company of Clean Energy Austria GmbH
Liquid gas supplier
More than 60 employees
Annual turnover of about 25 million euros

Locations

Main headquarters in Kirchbichl, Austria

Description

PRIMAGAZ is one of the leading liquid gas suppliers in Austria. For more than 50 years we have been supplying our customers with liquid gas (propane, butane and their mixtures). More than 60 PRIMAGAZ employees in the office and field provide competent support in all questions relating to liquefied petroleum gas. PRIMAGAZ stands for a reliable and safe supply due to the use of its own stocks and its own vehicle fleet. Almost 12,000 customers throughout Austria already rely on PRIMAGAZ's service.



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